

Month	Date of Complaint	Complainant	Nature of Complaint	Response	Complaint Status
May-24	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Jun-24	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Jul-24	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Aug-24	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Sep-24	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Oct-24	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Nov-24	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Dec-24	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Jan-25	30/01/2025	Yes	Query raised on trucks using Oatley Road for the Precinct Village and Carpark project	<p>The truck was associated with the Precinct Village and Carpark Project, the truck was not using the approved vehicle access routes in accordance with our approved Traffic Management Plan</p> <p>The root cause of this issue is that, these drivers were additional supplementary trucks and new to the site. They were issued the traffic management documents prior attending to site but unfortunately did not obey the instructions. As a corrective action we have re-inducted all transport companies into the specific haulage routes approved under our Traffic Management Plan and the specific trucks will no long be attending our project.</p>	Closed
Feb-25	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Mar-25	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Apr-25	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
May-25	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Jun-25	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Jul-25	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Aug-25	Nil Complaints	Nil Complaints	Query raised regarding proposed exit ramp near UTS.		
Sep-25	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Oct-25	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Nov-25	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Dec-25	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Jan-26	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Feb-26	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Mar-26	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
Apr-26	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints
May-26	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints	Nil Complaints